

Joe Lombardo
Governor



Richard Whitley
Director

ADA Title II Manual, Chapter 200

Aging and Disability Services Division

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Department of Health and Human Services

Helping people. It's who we are and what we do.





Agenda

1. Overview & Purpose
2. Policy Revisions
3. Solicitation of Feedback



Overview & Purpose

1. Division revisions to the Americans with Disabilities Act (ADA) Title II policy manual to include:
 - Move legacy (existing) policies to the new agency policy template.
 - Streamline, combine, and remove duplication of legacy ADA Title II policies (requirements of Title II, grievance process, effective communication capabilities, and technical requirements) into a single comprehensive policy manual.
 - Update provisions to current operations, best practices, and ensure compliance with laws and regulations.
2. Presentation aims to provide an opportunity for public engagement and feedback.



ADA Title II Manual, Chapter 200

New Template

Move legacy policies to the new policy manual template includes:

- Combine acronyms and definitions from four (4) ADA Title II legacy policies and remove duplication. Section ending in 98 and 99 for all policy manuals.
- Re-organized policy content to flow as a single comprehensive ADA Title II policy manual.
- Updated references to current materials (e.g., websites, laws, regulations, etc.).
- Adding reserved sections in the numbering to allow for future policy growth or needs.



ADA Title II Revisions

Moved legacy policy to new template, renumbered sections, and provided policy revisions for clarity on:

Section 205, Reasonable Accommodations

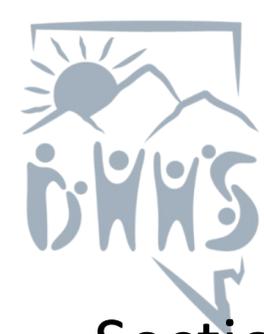
- Reasonable accommodations
- Requesting a reasonable accommodation
- How to process a request

Section 210, Communication Auxiliary Aids and Services

- Auxiliary aids and services

Section 215, Scheduling Translation/Interpreter Services

Section 220, Communication Best Practices



ADA Title II Revisions Cont'd

Section 225, Document & Website Requirements

- Accessibility standards following the State of Nevada Office of the Chief Information Officer policies.
- Accessibility standards in accordance with federal requirements and plain language.

Section 230, Facility Requirements

- Accessibility assessments using nationally recognized tools.

Section 250 through 253, ADA Title II Grievances and Resolution Procedures

- Grievance process
- Grievance resolution
- Grievance appeals



ADA Title II Revisions Cont'd (Pg. 2)

Section 260, Notices

- ADA notice requirements

Section 298 through 299, Authority, Acronyms and Definitions

- 98 and 99 will be standard section numbering in all manuals to house the program authority and acronyms and definitions.



Questions?



Contact Information

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ADA

ADSD

Acronyms

Americans with Disabilities Act

Aging and Disability Services Division